

Privacy Notice

This Privacy Notice explains how we, at Stream House Bed and Breakfast, use any personal information we collect about you.

Guest Registration

*We will collect the following information on all our guests some of which is required by law *.*

This is done by the completion of an online form, on our web-site, by email or over the phone.

*Name:

*Address:

*Nationality

*Passport Number / Next Destination (Non- Commonwealth guests)

Telephone / Mobile number

E-Mail:

Arrival Time:

Comments (optional):

We will keep this data secure. We are required to keep these registration details for a year and show them to a police officer if they request to see them. We do not routinely delete data but will do so after a year, on request.

How we use the information we hold on you

We will use your email address to send you confirmation of the booking and an email with more details on how to find us and other information you may find useful for your stay.

We may use your phone number to contact you to clarify booking details or arrival time.

How is your data stored

All of the personal data you supply to us, as part of the booking process, is stored securely on our Angelfish booking system.

Neither we nor Angelfish will share your information with any third party unless there is a legal reason for doing so.

Marketing

We will not use your data for marketing purposes.

Surveillance Equipment

We use cameras for the security of our property, ourselves, our guests and our guests' property.

The data is recorded securely online and is only kept for 7 days.

The only people to have access to this data are the owners, Steve and Sandra Lewis.

The data can only be accessed via a password protected app.

Access to your information

You have the right to request a copy of the information we hold about you. If you would like a copy of this information please email us at info@stream-house.co.uk